TELE CONSULTATION SERVICES

NOW AVAILABLE

FROM MONDAY to SATURDAY on all working days

Timing: ☀ 10.00 am to 01.00 pm

For consultation call on: 📞 18003457056 (toll free)

📞 9431787461, 9431763648, 9431534107
MULTI-MEDIA RESOURCE CENTRE
RAJENDRA INSTITUTE OF MEDICAL SCIENCES

Information regarding tele-consultation services for general residents:

- Tele-medicine services are available only through phone calls.

- Tele-medicine services will be available on all working days from 09.00 am to 01.00 pm. This facility will not be available on gazetted holidays and Sundays.

- Patient can take an appointment for tele-consultation by calling on numbers mentioned below. They will be given a time slot during which they will receive a call from the hospital and will be able to speak to the doctor.

- The patient/care giver/relative will ensure that the following information, if available is communicated to the doctor: list of medications being taken by the patient, details of any investigations and drug allergies etc.

- Phone numbers for tele-consultation:

  18003457056 (toll free), 9431787461, 9431763648, 9431534107

Disclaimer:

The tele-consultation is very different from face to face consultation and actual physical examination of the patient. Some information may not be appropriately interpreted through this medium of consultation. Due to this it may limit or affect the physician’s assessment of the condition, provisional diagnosis and recommended treatment. The patients using this mode of consultation must understand these limitations. Every attempt will be made to maintain confidentiality of the records.

The patient/care giver consents to tele-consultation being provided under these extraordinary circumstances with the understanding that the patient understands the risks, limitations of tele-consultation and also understands that no guarantee can be regarding the diagnosis or the treatment. As per government guidelines, in case the patient seeks telemedicine consultation at RIMS, Ranchi, his/her consent is implied.

Director